

# James D. Helms

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## PROFESSIONAL SUMMARY

- Current student at FHSU's *Information Networking & Telecommunications* Program with concentration in *Web & Mobile Application Development*
- Seeking an entry-level role or internship as a junior web developer or related, with aspirations to become a full-stack developer
- Self-motivated, with the ability to learn quickly, analyze challenges, and come up with creative solutions

## CORE COMPETENCIES

- HTML5
- CSS
- Python
- JavaScript
- p5js editor
- Adobe Photoshop
- notepad++
- Remote work
- Live workspace
- Programming
- Front End-Development
- Back-End Development
- Full-Stack Development
- Customer Service
- Microsoft Suite
- Creative Problem-Solving
- Collaboration
- Data Analysis

## RELEVANT EXPERIENCE

**Fort Hays State University**, Hays, Kansas

August 2019 - Present

*Student in Information Networking & Telecommunications, Concentration in Web & Mobile Application Development*

- Studied and applied learnings in HTML5, CSS3, python, and usability testing.
- Created an HTML site, located at [github.com/jhelms82/portfolio-website/blob/master/index.html](https://github.com/jhelms82/portfolio-website/blob/master/index.html)
- Designed a 10-question quiz in Python with an end score for the user: [github.com/jhelms82/Quiz](https://github.com/jhelms82/Quiz)

**Insurance Partners of Kansas**, Wichita, Kansas

January 2012 - Present

*Customer Service Representative & Sales Agent*

- Manage accounts and provide excellent customer service to clients regarding queries and concerns.
- Cultivate lasting professional relationships, creating continuous client referral streams within community.
- Input and securely handle confidential client data using a customer relationship management (CRM) system.

**Farmers Insurance Group**, Wichita, Kansas

May 2011 - January 2012

*Customer Service Representative & Sales Agent / Manager*

- Managed agency including training, mentoring and coaching of two employees.
- Maintained budget, marketing, and sales, aligning plans and strategic initiatives with new products and business goals.
- Delivered outstanding customer service and maintained positive rapport with clients.

**Newman University**, Wichita, Kansas

January 2010 – August 2010

*Intern, Writing & Statistics (Sports Administration Program)*

- Wrote press releases and stories for all sport programs at Newman.
- Maintained statistics at basketball, baseball, and softball home games.

## TECHNICAL SKILLS

Microsoft Office Suite including Excel, PowerPoint, Word, Access | Adobe Photoshop | HTML5 | CSS | Python | Google Docs | QuickBooks | JavaScript | p5js editor | notepad++ | Dropbox | Zoom | Skype

## EDUCATION & TRAINING

**Fort Hays State University**, Hays, Kansas

August 2019 - Present

*Currently Pursuing Bachelor of Science in Information Networking & Telecommunications*

*Concentration in Web & Mobile Application Development*

- Expected Graduation: December 2021
- Coursework Taken Includes: Web Design, Python, Foundational Informatics, Human-Computer Interaction

**FreeCodeCamp.org**

May 2020

*Responsive Web Design Course Certificate*

**Wichita State University**, Wichita, Kansas

May 2010

*Bachelor of Arts, Sports Administration*